TWO Year Limited Warranty

Effective March 1st, 2024

Thank you for choosing an ILVE USA appliance for your home.

Ilve USA warrants to the original purchaser ("Purchaser") of this product (the "Product"), for a period of two (2) years (except for certain components identified below) from the date of original purchase, that the Product is free from defects in workmanship and materials. This warranty covers all parts and labor required to repair or replace any part of the Product that proves to be defective under normal residential use. To be eligible for this warranty, the Product must be: (i) sold to Purchaser as new products to the original owner by an authorized distributor, retailer, dealer, or service center of ILVE USA and (ii) installed in the United States or Canada. The warranties provided in this statement are not transferable and are valid from the date of purchase. Purchaser should promptly register all purchased Products with ILVE USA in accordance with the written instructions accompanying the Product.

This limited warranty is valid only provided that written notification of a defect, as well as a copy of the original receipt for the defective Product including date of purchase, is received by Ilve USA from Purchaser within thirty (30) days of identification of the defect. Ilve USA (who may appoint designees to act on its behalf in connection with any Product inspection or provision of warranty services hereunder) reserves the right to inspect the Product and its installation. Purchaser providing Ilve USA with access to the premises at which the Product is installed, and such other information and materials as Ilve USA may request, shall be a condition to any claim hereunder. If Ilve USA determines that a defect in the Product is covered by this limited warranty, it will, at its expense and as its sole and exclusive obligation for breach of this limited warranty, and Purchaser's sole and exclusive remedy, repair or replace the defective Product. If Ilve USA determines that an alleged defect in the Product is not covered by this limited warranty, it shall not have any obligation to repair or replace the Product. If Ilve USA agrees to undertake any repairs not covered by this limited warranty, it will provide a quote to Purchaser to perform such repair work at Ilve USA's then current rates.

ILVE USA will initially attempt to repair any defect Products. Only if a Product cannot be repaired by an ILVE USA authorized local service provider may the Product be replaced with a new Product from ILVE USA. In the event Ilve USA determines that a defective Product must be replaced, the Manufacturer will be contacted to process a replacement order. In the event that Ilve USA determines a Product is irreparable, replacement approval form the Manufacturer may take up to 30 days. For instances where a Product is installed in a remote area outside of an ILVE USAs authorized locate service provider's territory, Purchaser is responsible for all delivery costs and risk of loss associated with transportation of the Product to the nearest Ilve USA authorized service center or for the travel and associated out-of-pocket costs of an ILVE USA authorized service provider to travel to Purchaser's location to provide warranty services.

A Purchaser who chooses to install eligible products itself must establish that it has done so in accordance with all directions and installation instructions included with the Product's accompanying materials at time of purchase. Ilve USA shall have no obligation to render any services to correct issues caused by a Purchaser's failure to follow all directions and instructions. If Ilve USA agrees to undertake any such services, it will provide a quote to Purchaser to perform such services at Ilve USA's then current rates.

A Products' exterior paint and/or lacquer must be cared for according to the instructional materials provided with the Product at time of Purchaser. If those instruc¬tional materials are not followed or harsh chemicals are used, any damages and subsequent repairs to a Product's paint and/or lacquer are not covered by this warranty.

Component Warranty Periods:

Any components of eligible products showing cosmetic defects, whether in material or workmanship, are covered by this warranty for a period of thirty (30) days from the product's delivery date. Coverage* is provided for:

- Scratches
- Stains
- Surface Imperfections (ONLY stainless steel)
- Paint & Porcelain Imperfections

* Excludes slight differences in color due to materials and painting/enameling technologies. Photo/video proof required.

Gaskets are covered by this warranty for a period of ninety (90) days from the product's installation date. Replacement of glass components and light bulbs are covered by this warranty for a period of thirty (30) days after delivery.

Exclusions to Warranty Coverage: This Limited Warranty will not apply to any of the following:

- Any service, including repair service to correct damage caused by services, performed on the Product by anyone other than an authorized ILVE USA service provider, or the use of parts not authorized by Ilve USA..
- Defects or damage caused by improper storage, cleaning and maintenance of the Product, including any failure to comply with Manufacturer's written instructions and documentation regarding same
- Service calls to connect, convert, or otherwise repair the electrical wiring and/or gas line to properly use the Product
- Replacement of components prone to wear and tear
- Defects and damages arising from transportation of the Product to the home of the owner, by the dealer/retailer
- Defects and damage arising from external forces beyond the control of ILVE such as fire, flood, earthquakes, and other acts of God
- Accidental or intentional damage.
- Use of improper pans, containers, or accessories that cause damage to the Product.

Warranty Void: This Limited Warranty will be void in any of the following circumstances:

- The Product is used on a commercial, rental, or leased basis
- The serial plate for the Product is defaced
- The Product is altered by anyone other than an authorized ILVE USA service provider
- The Product is not used according to Manufacturer's written instructions and documentation regarding same.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT ILVE USA WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. ILVE USA WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY

This warranty gives you specific legal rights and you may have others which vary from state to state.

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