

CAFÉ

Owner's Manual



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Owner's Manual

Customizable Panel Hood

Models: CVX36BOX and CVX36TAPER

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This owner's manual covers the CAFÉ™ Customizable Panel Hood only.
Fan controls, lights, grease filters, blower operation, and ventilation service are covered in the UVC insert owner's manual.
For installation requirements, refer to the installation instructions provided with the product.

Write the model number here:

Model # _____

You can find it on a label on the bottom of the hood.

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THANK YOU FOR MAKING CAFÉ A PART OF YOUR HOME.

We take pride in the craftsmanship, innovation and design that goes into every CAFÉ product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your CAFÉ appliance now online. Helpful websites are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.

CAFÉ

IMPORTANT SAFETY INFORMATION
READ ALL INSTRUCTIONS BEFORE USING

⚠WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

A. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

B. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

C. This unit must be grounded.

D. Do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).

E. People who are not physically or mentally capable (including children), or who lack experience and knowledge, should not use this device unless they are supervised or instructed in its use by someone responsible for their safety.

F. Children must be supervised to ensure they do not treat this device as a toy.

G. Do not flambé under the range hood.

⚠CAUTION FOR GENERAL VENTILATING USE ONLY. DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.

⚠CAUTION ACCESSIBLE SURFACES MAY BECOME HOT DURING USE. ALLOW TO COOL BEFORE TOUCHING OR CLEANING.

⚠WARNING TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

A. Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on medium settings.

B. Always turn the hood ventilation ON when cooking at high heat or when cooking produces smoke, grease, or vapors.

C. Clean the ventilation insert, fan, and filters as instructed in the UVC insert owner's manual. Grease should not be allowed to accumulate on fan or filter.

D. Use proper pan size. Always use cookware appropriate for the size of the surface element.

⚠WARNING TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:

A. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.

B. NEVER PICK UP A FLAMING PAN—You may be burned.

C. DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.

D. Use an extinguisher ONLY if:

1. You know you have a Class ABC extinguisher, and you already know how to operate it.
2. The fire is small and contained in the area where it started.
3. The fire department is being called.
4. You can fight the fire with your back to an exit.

*Based on **"Kitchen Fire Safety"** published by NFPA.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION
READ ALL INSTRUCTIONS BEFORE USING

How to Remove Protective Shipping Film and Packaging Tape

Carefully grasp a corner of the protective shipping film with your fingers and slowly peel it from the appliance surface. Do not use any sharp items to remove the film. Remove all of the film before using the appliance for the first time.

To assure no damage is done to the finish of the product, the safest way to remove the adhesive from packaging tape on new appliances is an application of a household liquid dishwashing detergent. Apply with a soft cloth and allow to soak.

NOTE: The adhesive must be removed from all parts.

PROPER DISPOSAL OF YOUR APPLIANCE

Dispose of or recycle your appliance in accordance with Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal or recycling of your appliance.

READ AND SAVE THESE INSTRUCTIONS

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Care and Cleaning

Cleaning the Outside

Do not use abrasive products such as Scotch Brite or steel wool pads; they will scratch the surface.

To clean stainless steel surfaces, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface. To inquire about purchasing stainless steel appliance cleaner or polish, or to find the location of a dealer nearest you, refer to the Consumer Support page for website information.

For exterior materials and finishes completed by the installer, follow the cleaning and care instructions provided by the installer or material manufacturer.

LIMITED WARRANTY

CAFÉ Customizable Panel Hood Limited Warranty

cafeappliances.com

All warranty service is provided by our Factory Service Technicians, or an authorized service technician. To schedule service online, visit us at **bodewell.com/schedule-repair-service**. Please have your model number available when scheduling service.

For the period of	CAFÉ will replace
One year From the date of the original purchase	**Any part** of the Customizable Panel Hood which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, CAFÉ will provide, **free of charge**, all labor and related service costs to replace the defective part.

What CAFÉ will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, modified, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Damage to, defects in or maintenance of materials, decorative panels, finishes, coverings, coatings, tile, wallpaper, paint, plaster, stucco, or other materials applied to customizable panels or installed directly to the metal frame.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a CAFÉ Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized CAFÉ Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, *a* **Haier** *company,*
Louisville KY,40225

Extended Warranties: Purchase a CAFÉ extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

bodewellcareplan.com

CAFÉ Service will still be there after your warranty expires.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

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Accessories

Looking For Something More?

CAFÉ offers a variety of accessories to improve your cooking and maintenance experiences!

Refer to the Consumer Support page for website information.

The following products and more are available:

Cleaning Supplies

- Stainless Steel Wipes
- Stainless Steel Appliance Cleaner
- Bar Keepers Friend Soft Cleanser™

Consumer Support

Visit us at **cafeappliances.com**

Find owner support information on our website**:**

- **Information**
- **Register the Appliance**
- **Schedule Service through Bodewell**
- **Purchase Parts, Accessories or Extended Warranties**
- **Connect your Appliance** – 800.220.6899

If you are not satisfied with the service you receive, contact us on our website with all the details including your phone number, or write to:

General Manager, Customer Relations | CAFÉ Appliances | Appliance Park | Louisville, KY 40225

cafeappliances.com



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