Quebec Right to Repair

Though Electrolux makes every effort to make replacement parts, repair services and information necessary to maintain or repair our products available to consumers, parts, service and information are not guaranteed, pursuant to section 39 of the Consumer Protection Act, CQLR, c. P-40.1 and sections 79.18 to 79.20 of the Regulation respecting the application of the Consumer Protection Act, CQLR, c P-40.1, r. 3. If you need replacement parts, you may call us at 1 (800) 265-8352 for service in French or English.

You may book repair services online at information | Book a service | Electrolux. Alternatively, our resource library is available at Resource Library | Electrolux to help you diagnose and resolve issues which may arise during the lifetime of your appliance.

Though most parts are available for purchase, subject to short-term availability constraints, the following appliances and parts are not serviceable

Legend:

Availability of replacement parts, repair services, and information for maintenance or repair.	
⚠	Partially Available
☒	Not Available
✓	Available

Refrigerators	⚠	Cabinet, 14cu ft and less no sealed system parts
Freezer	⚠	9 cu. ft and less no sealed system parts.
Beverage Centers	⚠	Only cosmetic parts available
Washers and Dryers	✓	Replacement parts, repair services, and information for repair and maintenance available.
Dishwashers	⚠	Replacement tub assemblies are not available.
Ranges	⚠	Replacement liners and frames are not available
Ovens	⚠	Replacement liners and frames are not available
Cooktops	✓	Replacement parts, repair services, and information for repair and maintenance available.

Microwaves		Countertop microwaves: No replacement parts are available Over the range microwave: liner and frame are not available
Hoods/Vents		Limited cosmetic parts are available
Air Conditioners		12,000 BTU and under: No replacement parts are available Above 12,000 BTU: Only cosmetic parts are available
Dehumidifiers		No replacement parts, service, or repair information available.
Air Purifiers		No replacement parts, service, or repair information available.
Vacuums		No replacement parts, service, or repair information available.
Small Kitchen Appliances		No replacement parts, service, or repair information available.