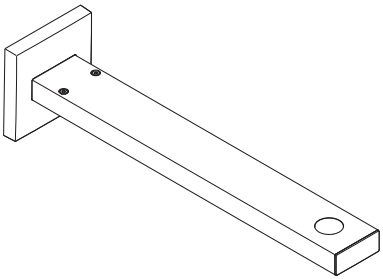
hansgrohe

EN Installation / User Instructions / Warranty
FR Instructions de montage / Mode d'emploi / Garantie
ES Instrucciones de montaje / Manejo / Garantía



Raindance™ E Shower Arm
04731XX0

English

Safety Notes

⚠ **WARNING: To avoid the risk of product failure, property damage, and personal injury, do the following:**

⚠ This product should be installed by a licensed professional plumber.

⚠ This product is for use with drinking water only.

⚠ **The shower arm is intended to hold the showerhead only. Do not use it to hold other objects.**

⚠ Refer to the Cleaning Recommendations on page 11 when selecting a cleaning agent for this product. Do not use cleaning products containing chlorine bleach, lye, hydrochloric acid, formic acid, acetic acid, or abrasives.

⚠ **Failure to follow these instructions may result in product failure and property damage, and may void the warranty.**

Installation Considerations

- Read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- The enclosed screws and anchors are suitable for a solid surface wall. For other wall constructions, select mounting hardware and reinforcement suitable for that specific construction.
- To prevent scald injury, the maximum output temperature of the shower mixing valve (not included) must be no higher than 120°F (49°C). In Massachusetts, the maximum output temperature can be no higher than 112°F (44°C).
- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

Français

Consignes de Sécurité

⚠ **AVERTISSEMENT : Afin d'éviter les risques de défaillance du produit, de dommages matériels et de blessures corporelles, veuillez procéder de la manière suivante :**

⚠ Ce produit devrait être installé par un plombier professionnel certifié.

⚠ Ce produit doit être utilisé avec de l'eau potable seulement.

⚠ **Le bras de douche est conçu uniquement pour tenir la pomme de douche. Ne l'utilisez pas pour tenir d'autres objets.**

⚠ Reportez-vous aux recommandations pour le nettoyage à la page 11 au moment de sélectionner un agent de nettoyage pour ce produit. N'utilisez pas de produits de nettoyage contenant du chlore, du javellisant au chlore, de l'acide chlorhydrique, de l'acide formique, de l'acide acétique ou des abrasifs.

⚠ **Le non-respect de ces instructions peut entraîner une défaillance du produit et des dommages matériels, ainsi que l'annulation de la garantie.**

À prendre en considération pour l'installation

- Veuillez lire toutes ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- Les vis et chevilles fournies conviennent parfaitement à une surface solide. Pour d'autres constructions murales, choisissez des pièces de montage et des renforts adaptés à cette construction particulière.
- Pour empêcher des blessures par ébouillantement, la température de sortie maximale du robinet de douche ne doit pas excéder 120°F (49°C). Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112°F (44°C).
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

Indicaciones de seguridad

⚠ **ADVERTENCIA: Para evitar el riesgo de falla del producto, daño a la propiedad y lesiones personales, haga lo siguiente:**

⚠ Este producto debe ser instalado por un plomero profesional matriculado.

⚠ Este producto ha sido creado para su uso exclusivo con agua potable.

⚠ **El brazo de ducha está fabricado para soportar el cabezal únicamente. No lo use para sostener otros objetos.**

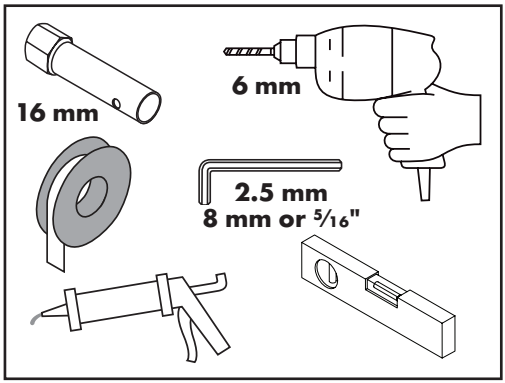
⚠ Consulte las Recomendaciones de Limpieza en la página 12 para seleccionar un agente de limpieza para este producto. No use productos de limpieza que contengan blanqueador con cloro, lejía, ácido clorhídrico, ácido fórmico, ácido acético o abrasivos.

⚠ **No seguir estas instrucciones puede resultar en la falla del producto y daño de la propiedad, y puede anular la garantía.**

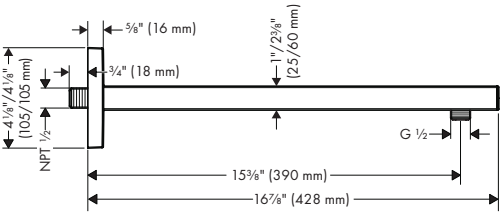
Consideraciones para la instalación

- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- Los tornillos y pernos de anclaje incluidos son aptos para paredes de superficies sólidas. Para paredes con otros tipos de construcciones, seleccione refuerzos y herrajes para el montaje que sean aptos para ese tipo de construcción específica.
- Para evitar escaldaduras, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 120°F (49°C). En Massachusetts, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 112°F (44°C).
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

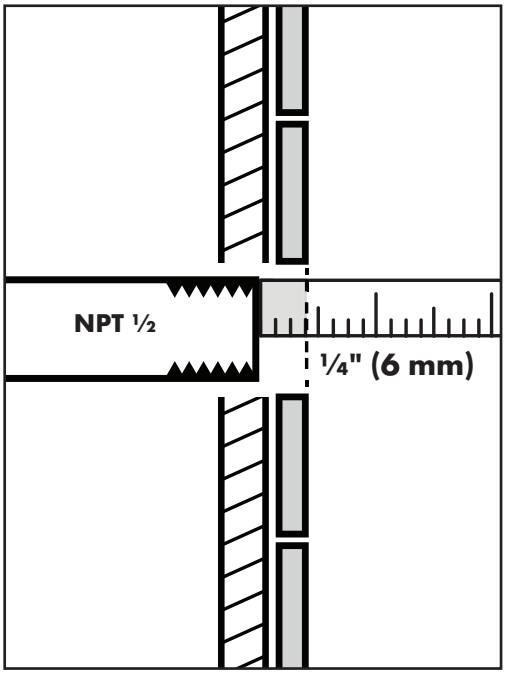
Tools Required / Outils Requis / Herramientas Útiles



Raindance E Shower Arm
04731XX0



Roughing-in

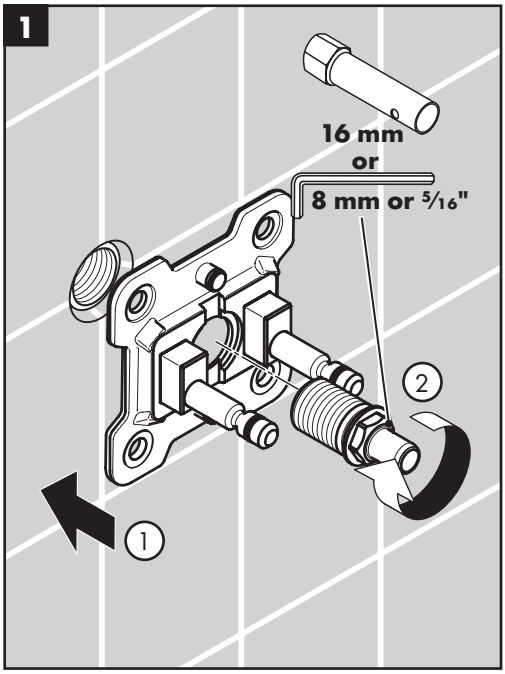


Install a NPT ½ female threaded pipe fitting recessed ¼" (6 mm) behind surface of finished wall.

Installez un raccord female fileté NPT de ½ po, encastré à ¼ po (6 mm) à l'intérieur de la surface du plafond fini.

Esta instalación requiere un niple hembra de ½ NPT dentro ¼" (6 mm) de la superficie del pared acabado.

Installation / Installation / Instalación



Hold the mounting plate against the wall over the female pipe fitting.

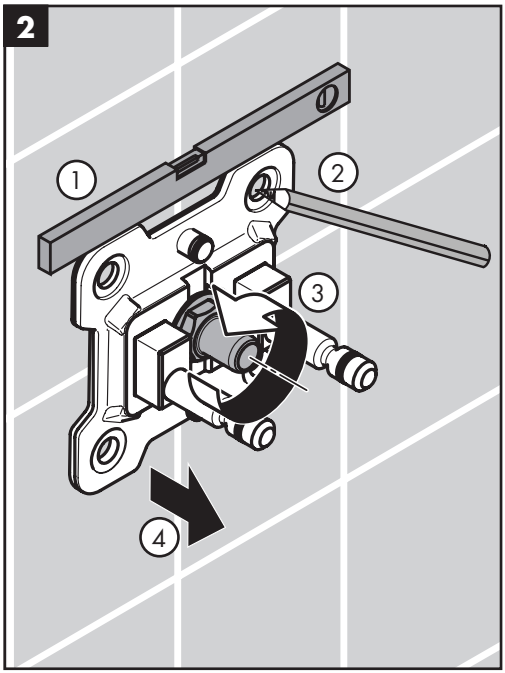
Temporarily install the nipple.

Maintenez la plaque de montage contre le mur, sur le raccord de canalisation femelle.

Installez temporairement le raccord.

Sostenga la placa de montaje contra la pared sobre el accesorio con rosca hembra.

Instale temporalmente el niple.



Level the mounting plate.

Mark the positions of the screw holes.

Remove the nipple and the mounting plate.

Mettez de niveau la plaque de montage.

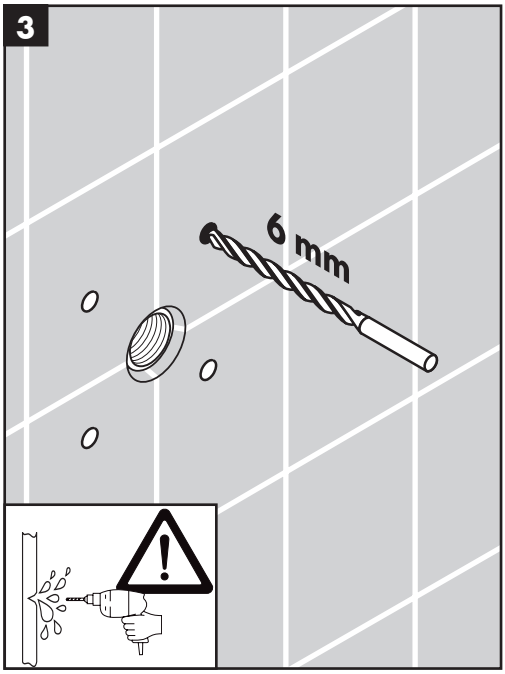
Marquez les positions des trous de vissage.

Retirez le raccord et la plaque de montage.

Nivele la placa de montaje.

Marque las posiciones de los orificios para tornillos.

Retire el niple y la placa de montaje.



Drill the holes using a 6 mm bit.

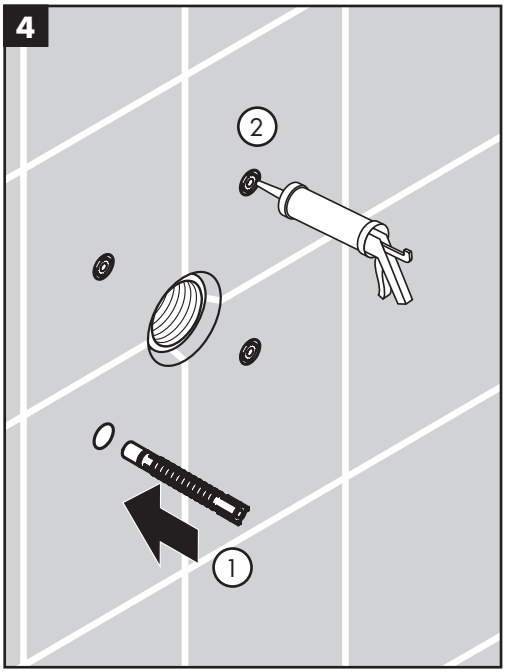
⚠ **Do not drill into water lines.**

Percez les trous à l'aide d'une mèche de 6 mm.

⚠ **Ne percez pas dans les conduites d'eau.**

Perfore los orificios con una broca de 6 mm.

⚠ **No perfore las tuberías de agua.**



Install the anchors.

Seal the wall around the anchors using waterproof sealant.

⚠ **Failure to seal the wall may result in water damage.**

Installez les chevilles.

Scellez le mur autour des chevilles à l'aide d'un agent d'étanchéité.

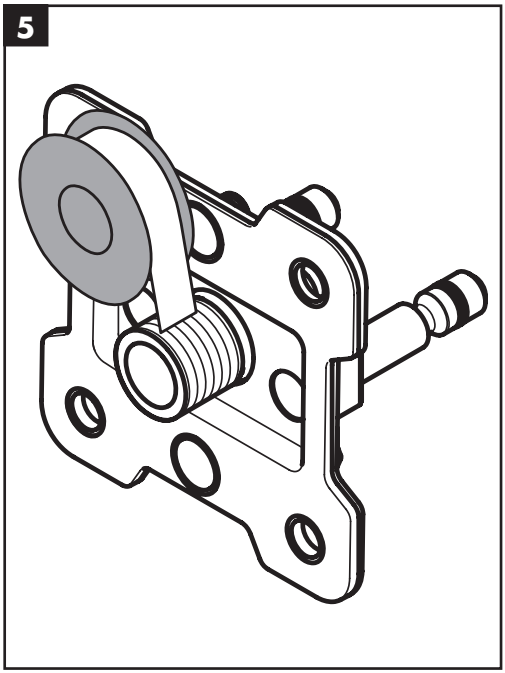
⚠ **Si le mur n'est pas scellé, l'eau pourrait éventuellement causer des dommages.**

Instale los pernos de anclaje.

Selle la pared alrededor de los pernos de anclaje con un sellador impermeable.

⚠ **Si la pared no se sella, pueden producirse daños por acción del agua.**

5

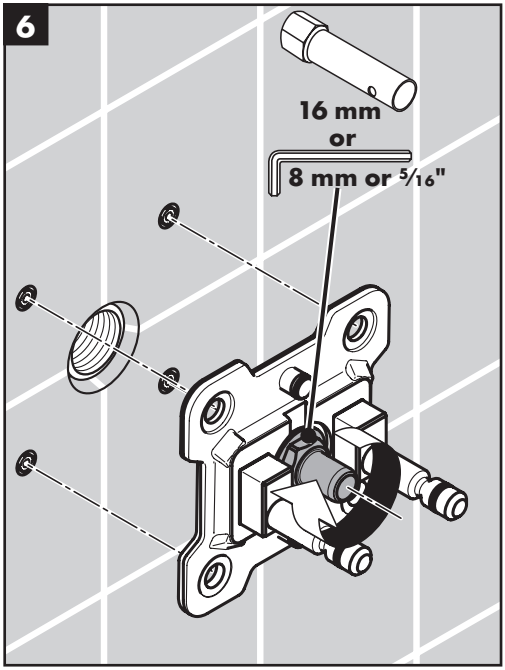


Wrap the threads on the nipple using plumber's tape.

Enroulez les filets sur le raccord à l'aide de ruban de plomberie.

Envuelva las roscas del niple con cinta de plomero.

6

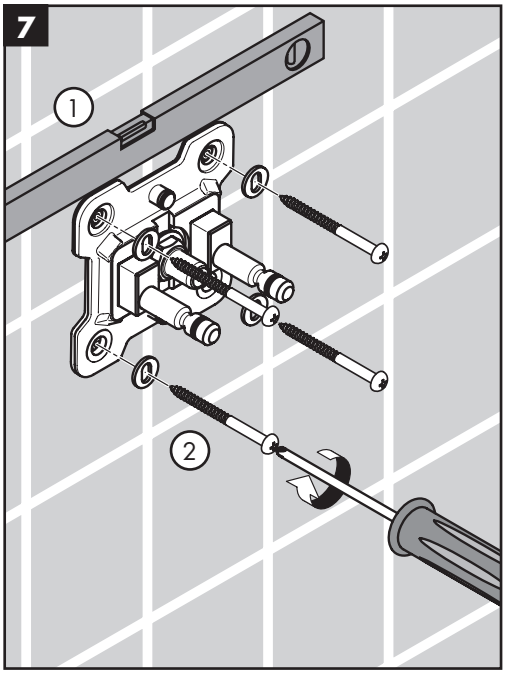


Install the nipple and mounting plate.

Installez le raccord et la plaque de montage.

Instale el niple y la placa de montaje.

7



Make sure that the mounting plate is level.

Install the washers and screws.

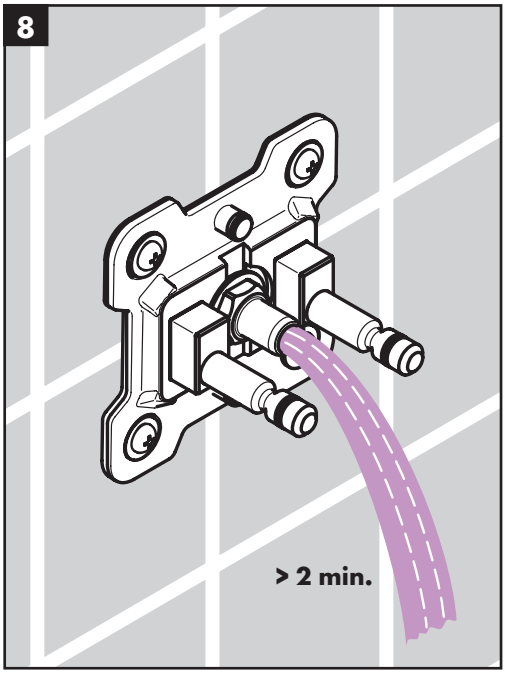
Assurez-vous que la plaque de montage est de niveau.

Installez les vis.

Asegúrese de que la placa de montaje quede nivelada.

Instale los tornillos.

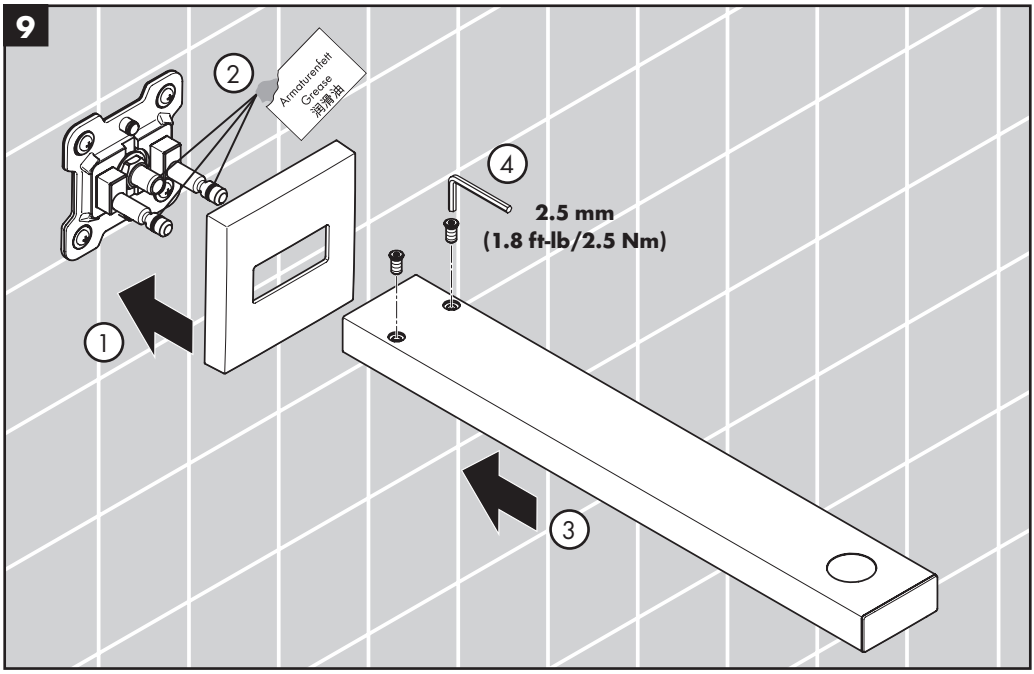
8



Flush the supply line for at least two minutes.

Rincez la conduite d'alimentation pendant au moins deux minutes.

Purgue las tuberías de suministro durante al menos dos minutos.



Push the escutcheon over the mounting plate.

Lightly lubricate the mounting plate o-rings using plumber's grease.

Push the arm over the mounting piece.

Tighten the screws.

Push the escutcheon against the wall.

Poussez l'écusson sur la plaque de montage.

Lubrifiez légèrement les joints toriques de la plaque de montage en utilisant de la graisse de plomberie.

Poussez le bras sur la pièce de montage.

Poussez l'écusson contre le mur.

Serrez les vis.

Empuje el escudo sobre la placa de montaje.

Lubrique levemente los retenes de la placa de montaje con grasa para plomería.

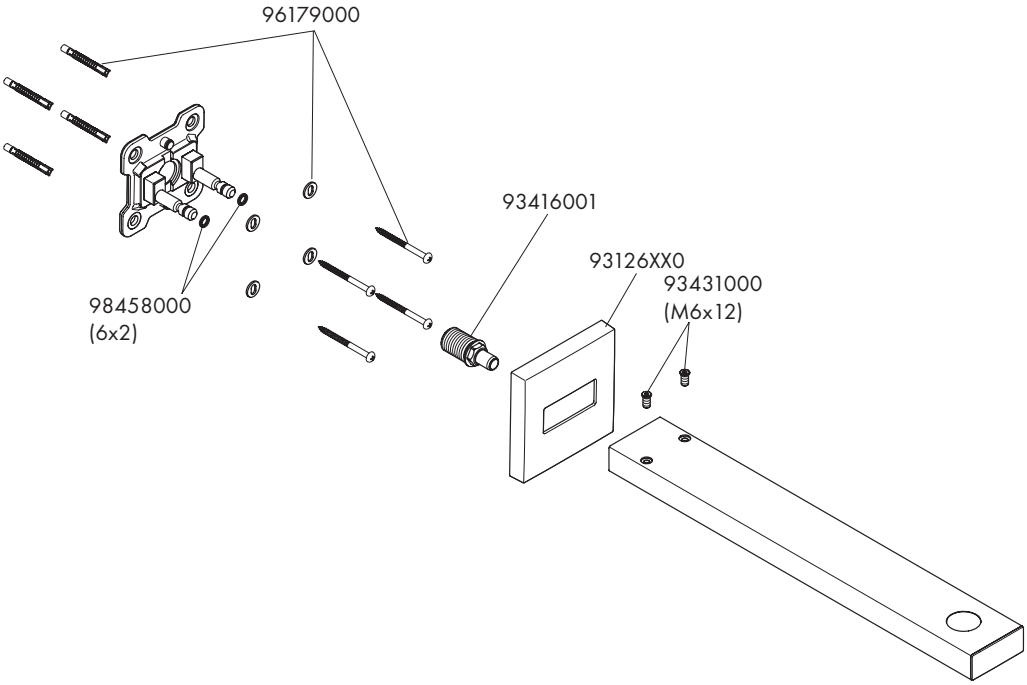
Empuje el brazo sobre la pieza de montaje.

Empuje el escudo contra la pared.

Apriete los tornillos.

Replacement Parts / Pièces détachées / Repuestos

Raindance E Shower Arm
04731XX0



XX = Colors / Couleurs / Acabados
00 = chrome
14 = brushed bronze
25 = brushed gold optic
34 = brushed black chrome
67 = matte black
70 = matte white
82 = brushed nickel

Cleaning Recommendation for Hansgrohe Products

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

For best results:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✖ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✖ Abrasive cleaning powders, pads, or brushes.
  - ✖ Steam cleaners.
  - ✖ "No rinse" cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

Important

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- **Do not** store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it to reduce the risk of personal injury, property damage or product failure.**

Conseil de nettoyage pour les produits Hansgrohe

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

Pour de meilleurs résultats :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyants car ils peuvent endommager votre produit Hansgrohe :
  - ✖ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✖ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✖ Les nettoyeurs à vapeur.
  - ✖ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- **Ne pulvérisez pas** les nettoyants directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyants par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- Après le nettoyage rincer abondamment à l'eau clair pour éliminer intégralement les restes de détergent.

Important

- Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis a ongles peuvent causer des deteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- De meme, il est interdit de stocker des detergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en degagent risquent d'abimer les produits.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le pour réduire les risques de blessures, de dommages matériels ou de défaillances du produit.**

Recomendación de limpieza para los productos de Hansgrohe

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

Para obtener mejores resultados:

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No** use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✖ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✖ Polvos, paños o cepillos de limpieza abrasivos.
  - ✖ Limpiadores a vapor
  - ✖ Agentes de limpieza "sin enjuague".
- **Siempre** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No** mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No** rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lústrelo con un paño suave después de la limpieza.

Importante

- Los residuos de productos de aseo como jabon liquido, champus, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de unas pueden danar tambien los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depositos de productos de limpieza o quimicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden danar los productos.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía.**
- **Si un componente del producto está dañado, reemplácelo para reducir el riesgo de lesiones personales, daños a la propiedad o fallas del producto.**

Hansgrohe, Inc. Limited Warranty

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/ or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed
- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800 -334- 0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800 -334- 0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

Limitation on Duration of Implied Warranties: Some States do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages: Some States do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND HANSGROHE, INC. SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. HANSGROHE, INC. SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE PRODUCT RESULTING

FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800 -334- 0455.

hansgrohe

Hansgrohe, Inc. 1490 Bluegrass Lakes Parkway Alpharetta, GA 30004
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