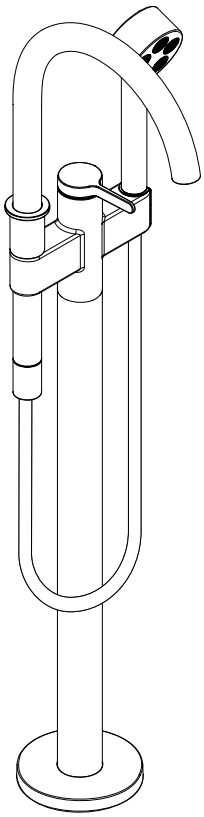
AXOR®



EN Installation / User Instructions / Warranty
FR Instructions de montage / Mode d'emploi / Garantie
ES Instrucciones de montaje / Manejo / Garantía

AXOR One
48441XX1

INSTALLATION

SAFETY NOTES

⚠ WARNING: To avoid the risk of product failure, property damage, and personal injury, do the following:

⚠ This product should be installed by a licensed professional plumber.

⚠ This product is for use with drinking water only.

⚠ Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.

⚠ Refer to the Cleaning Recommendations on page 4 when selecting a cleaning agent for this product. Do not use cleaning products containing chlorine bleach, lye, hydrochloric acid, formic acid, acetic acid, or abrasives.

⚠ FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN PRODUCT FAILURE AND PROPERTY DAMAGE, AND MAY VOID THE WARRANTY.

TECHNICAL INFORMATION

Water pressure	
Recommended	15 - 75 PSI (0.1 - 0.5 MPa)
Maximum	145 PSI (1 MPa)
Hot water temp.	
Recommended	120°-140° F (48° - 60° C)*
Maximum	158°F (70° C)*
Flow rate @ 44 PSI (0.3 Mpa)	
handshower	1.75 GPM (6.6 L/min)
tub filler	5.3 GPM (20 L/min)

* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

INSTALLATION CONSIDERATIONS

/ Read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.

⚠ Inspect the product for shipping damage before installation. Claims for finish damage or shipping damage made after the product is installed will not be honored.

/ Protection against backflow is provided by check valve and an automatically resetting diverter.

⚠ This trim is for use with rough #10452181 (not included). The rough must be installed and the finished floor surface completed and made watertight.

/ This unit is not anti-scald. In Massachusetts, or if required by local plumbing code, install an approved water temperature limiting device conforming to ASSE 1070 (not available from Hansgrohe).

/ To prevent scald injury, the maximum output temperature of the shower mixing valve must be no higher than 120°F (49°C). In Massachusetts, the maximum output temperature can be no higher than 112° F (44°C).

/ The handshower is for use with an automatically compensating valve rated at 1.3 GPM (4.9 L/min) or less.

/ Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

CONSIGNES DE SÉCURITÉ

⚠ AVERTISSEMENT : Afin d'éviter les risques de défaillance du produit, de dommages matériels et de blessures corporelles, veuillez procéder de la manière suivante :

⚠ Ce produit devrait être installé par un plombier professionnel certifié.

⚠ Ce produit doit être utilisé avec de l'eau potable seulement.

⚠ Évitez l'accumulation de tartre minéral ou de résidus de savon en nettoyant vos produits Hansgrohe lorsque cela est nécessaire.

⚠ Reportez-vous aux recommandations pour le nettoyage à la page 19 au moment de sélectionner un agent de nettoyage pour ce produit. N'utilisez pas de produits de nettoyage contenant du chlore, du javellisant au chlore, de l'acide chlorhydrique, de l'acide formique, de l'acide acétique ou des abrasifs.

⚠ LE NON-RESPECT DE CES INSTRUCTIONS PEUT ENTRAÎNER UNE DÉFAILLANCE DU PRODUIT ET DES DOMMAGES MATÉRIELS, AINSI QUE L'ANNULATION DE LA GARANTIE.

DONNÉES TECHNIQUES

Pression d'eau	
recommandée	15 - 75 PSI (0.1 - 0.5 MPa)
maximum	145 PSI (1 MPa)
Température d'eau chaude	
recommandée	120°-140° F (48° - 60° C)*
maximum	158°F (70° C)*
Capacité nominale @ 44 PSI (0.3 Mpa)	
douchette	1.75 GPM (6.6 L/min)
bec	5.3 GPM (20 L/min)

* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

À PRENDRE EN CONSIDÉRATION POUR L'INSTALLATION

/ Veuillez lire toutes ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.

⚠ Avant son montage, s'assurer que le produit n'a subi aucun dommage pendant le transport. Après le montage, tout dommage de transport ou de surface ne pourra pas être reconnu.

/ La protection contre le retour d'eau est assurée par un clapet de non-retour dans le coude de la douchette et un dispositif de dérivation à réenclenchement automatique.

⚠ Cette pièce doit être utilisée avec la pièce de surface 10452181 (non compris). La pièce de surface doit être installée et la surface du plancher fini doit être terminée et étanche.

/ Ce produit ne possède pas de dispositif anti-brûlure. Au Massachusetts, ou si le code de plomberie local l'exige, ce produit doit être utilisé avec un dispositif de limitation de température pour l'eau chaude approuvé et conforme à la norme ASSE 1070.

/ Pour empêcher des blessures par ébouillantement, la température de sortie maximale du robinet de douche ne doit pas excéder 120°F (49°C). Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112°F (44°C).

/ Ce douchette est à utiliser avec des valves de compensation automatiques ayant un débit de 1.3 GPM (4.9 L/min) ou inférieur.

/ Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

INDICACIONES DE SEGURIDAD

⚠ ADVERTENCIA: Para evitar el riesgo de falla del producto, daño a la propiedad y lesiones personales, haga lo siguiente:

⚠ Este producto debe ser instalado por un plomero profesional matriculado.

⚠ Este producto ha sido creado para su uso exclusivo con agua potable.

⚠ Prevenga la acumulación de depósitos minerales o residuos de jabón limpiando su(s) producto(s) Hansgrohe cuando sea necesario.

⚠ Consulte las Recomendaciones de Limpieza en la página 20 para seleccionar un agente de limpieza para este producto. No use productos de limpieza que contengan blanqueador con cloro, lejía, ácido clorhídrico, ácido fórmico, ácido acético o abrasivos.

⚠ NO SEGUIR ESTAS INSTRUCCIONES PUEDE RESULTAR EN LA FALLA DEL PRODUCTO Y DAÑO DE LA PROPIEDAD, Y PUEDE ANULAR LA GARANTÍA.

DATOS TECNICOS

Pression d'eau	
recommandée	15 - 75 PSI (0.1 - 0.5 MPa)
maximum	145 PSI (1 MPa)
Température d'eau chaude	
recommandée	120°-140° F (48° - 60° C)*
maximum	158°F (70° C)*
Caudal máximo @ 44 PSI (0.3 Mpa)	
teleducha	1.75 GPM (6.6 L/min)
surtidor	5.3 GPM (20 L/min)

* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

CONSIDERACIONES PARA LA INSTALACIÓN

/ Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.

⚠ Antes del montaje se debe examinarse el producto contra daños de transporte. Después de la instalación no se reconoce ningún daño de transporte o de superficie.

/ Una válvula de retención y un distribuidor que se reajusta automáticamente brindan protección contra el contraflujo.

⚠ Esta pieza exterior es para usar con la pieza interior 10452181 (no incluida). Debe instalarse la pieza interior y debe terminarse e impermeabilizarse la superficie del acabado del piso.

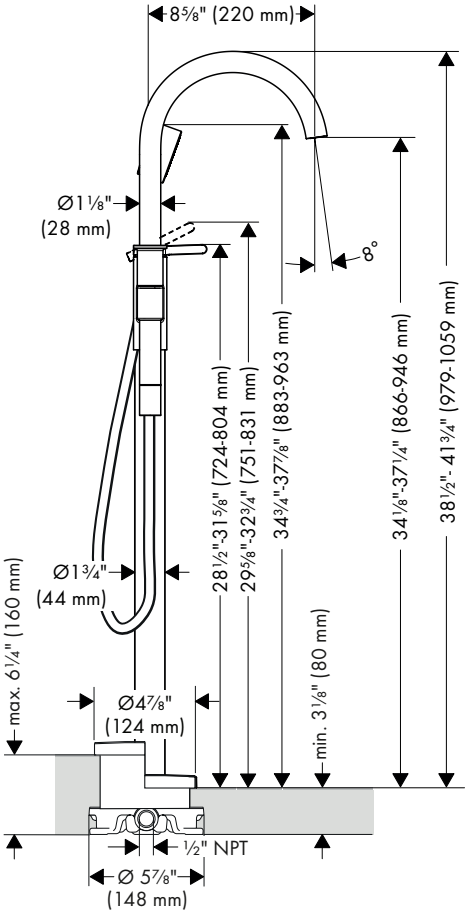
/ Esta unidad no es anti-escaldadura. En Massachusetts, o según lo requiera el código de plomería local, este producto debe ser utilizado con un dispositivo de limitación de temperatura para agua caliente aprobado y cumpla la norma ASSE 1070.

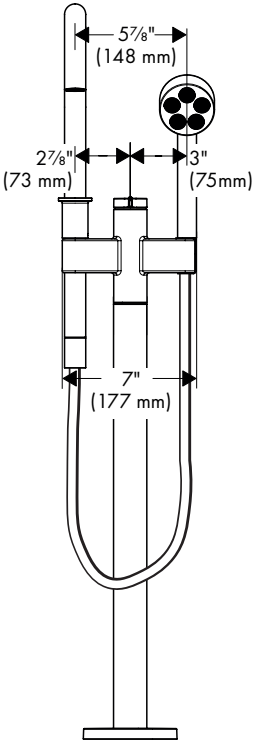
/ Para evitar escaldaduras, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 120°F (49°C). En Massachusetts, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 112°F (44°C).

/ Esta teleducha está diseñado para uso con válvulas de compensación automáticas calificado a 1.3 GPM (4.9 L/min) o menos.

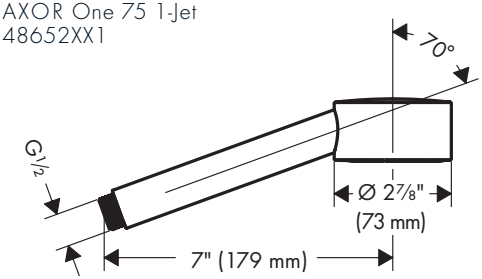
/ Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

AXOR One
48441XX1

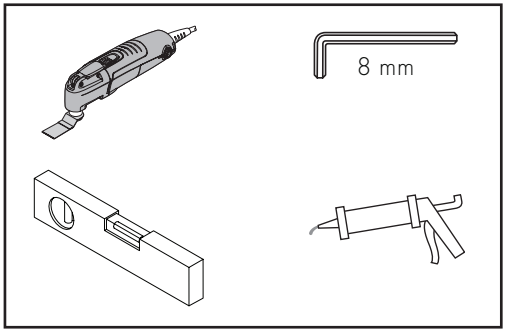




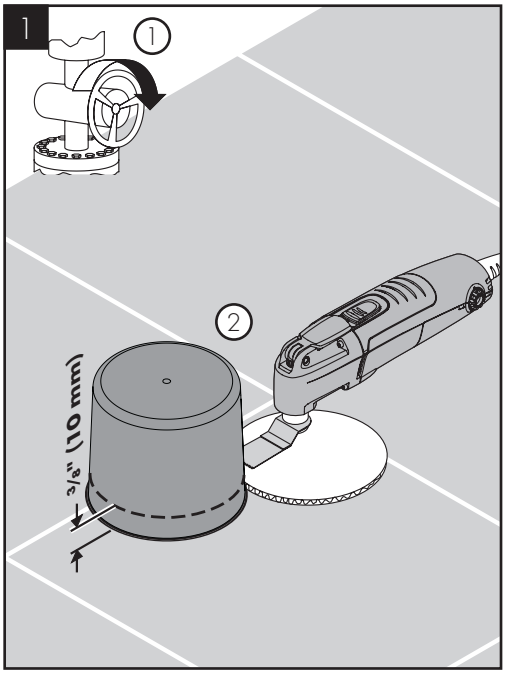
AXOR One 75 1-Jet
48652XX1



TOOLS REQUIRED / OUTILS REQUIS / HERRAMIENTAS ÚTILES



INSTALLATION / INSTALLATION / INSTALACIÓN



Turn the water off at the main before beginning!

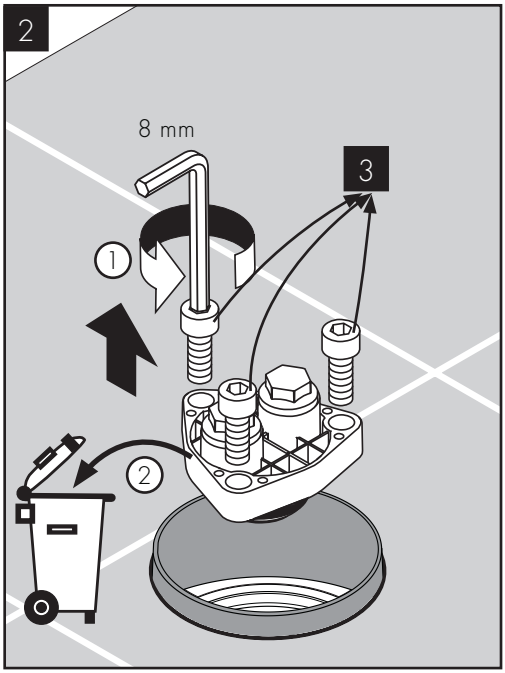
Cut the plaster shield so that it extends ⅜" (10 mm) above the surface of the finished floor.

Avant de commencer, fermez l'eau à la valve principale!

Coupez le protecteur de façon à ce qu'une partie de ⅜ po (10 mm) soit au-dessus de la surface du plancher fini.

¡Cierre el paso del agua en la entrada del suministro antes de comenzar!

Corte el protector de yeso de modo que sobresalga ⅜" (10 mm) de la superficie del acabado del piso.



Remove the flush housing screws.

⚠ Do not discard the screws!

Remove the flush housing.

Retirez les vis du compartiment affleurant.

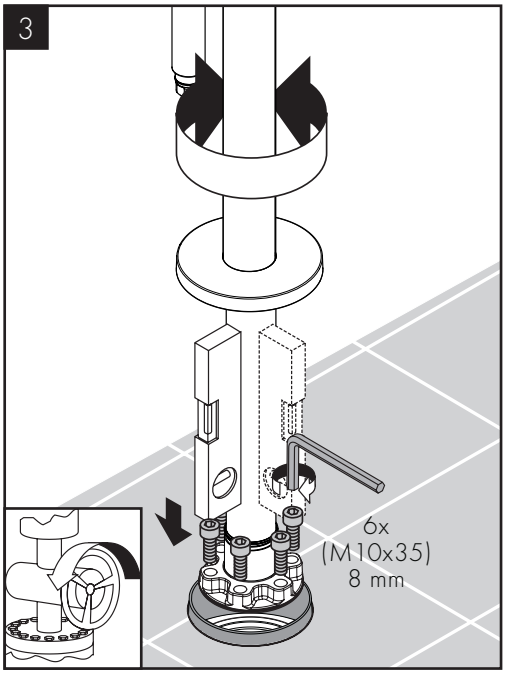
⚠ Ne jetez pas les vis!

Retirez le compartiment affleurant.

Retire los tornillos del alojamiento de descarga.

⚠ ¡No deseche los tornillos!

Retire el alojamiento de descarga.



Position the tub filler on the rough.

Pivot the tub filler so that it faces the correct direction. Make sure that the tub filler is level.

Install the 6 screws.

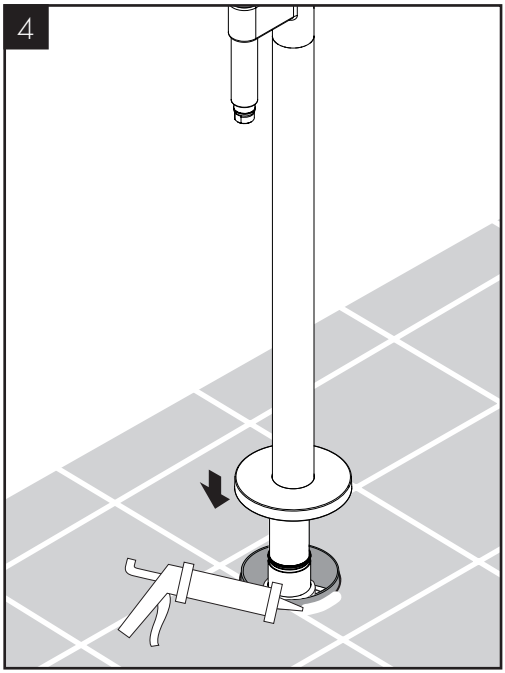
Placez le robinet de baignoire sur la pièce de surface. Faites pivoter le robinet de baignoire de façon à l'orienter dans la bonne direction. Assurez-vous que le robinet de baignoire est de niveau.

Installez les vis.

Coloque el grifo de la bañera en la pieza interior.

Haga girar el grifo de la bañera para que mire hacia la dirección correcta. Asegúrese de que el grifo de la bañera quede nivelado.

Instale los tornillos.



⚠ IMPORTANT: Seal the floor around the plaster shield with waterproof sealant.

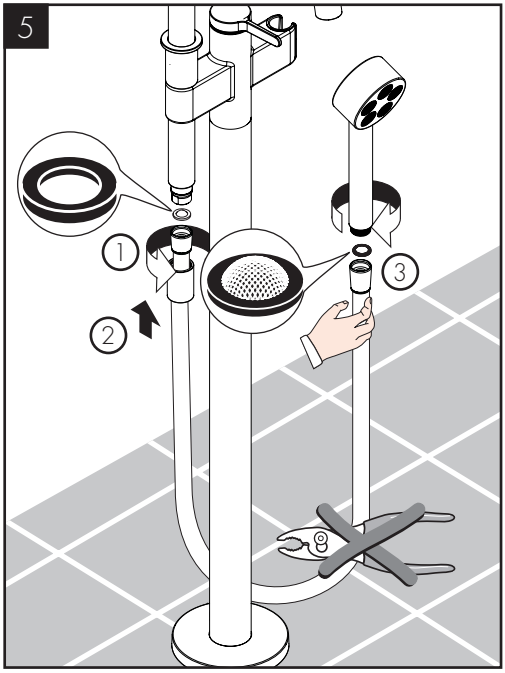
Lower the escutcheon to the floor.

⚠ IMPORTANT: Scellez le plancher autour du protecteur à l'aide d'un agent d'étanchéité.

Abaissez l'écusson au sol.

⚠ IMPORTANTE: Selle el piso alrededor del protector de yeso con un sellador impermeable.

Baje el escudo al piso.



Place the black rubber washer in one end of the hose. Attach this end to the tub filler. Push the decorative cover into place.

Place the screen washer in the other end of the hose. Attach this end to the handshower.

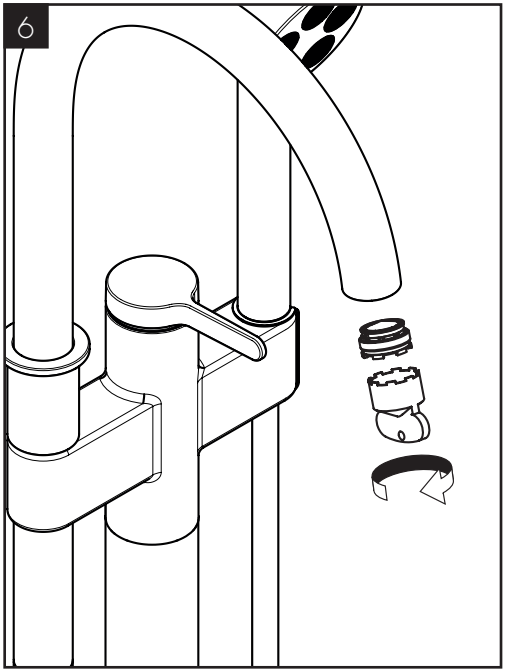
Rest the hand shower in the holder.

Placez la rondelle en caoutchouc noir dans l'une des extrémités du tuyau. Fixez cette extrémité au robinet de baignoire.

Placez le tamis dans l'autre extrémité du tuyau. Fixez cette extrémité à la douchette. Déposez la douchette dans son support.

Coloque la arandela de goma negra en un extremo de la manguera. Acople este extremo al grifo de la bañera.

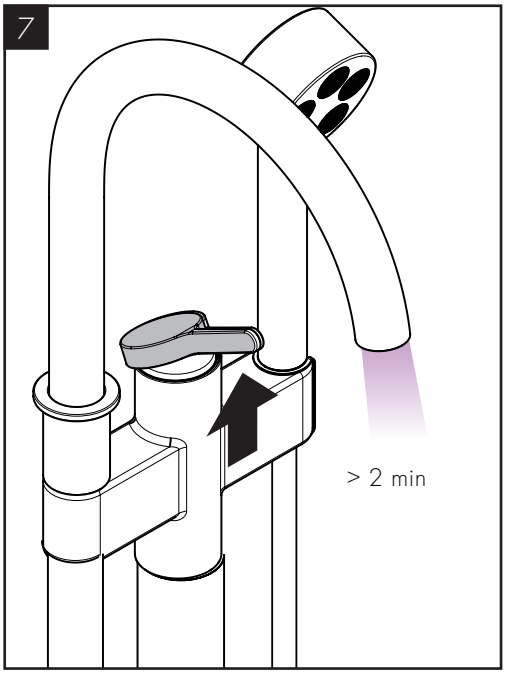
Coloque la arandela de filtro en el otro extremo de la manguera. Acople este extremo a la ducha de mano. Apoye la ducha de mano en el soporte.



Remove the aerator.

Retirez l'aérateur.

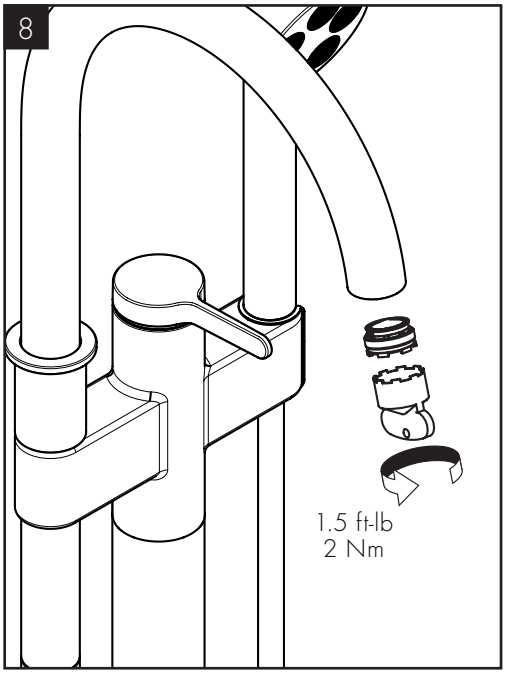
Retire el aireador.



Flush the faucet for at least two minutes.

Rincez le robinet pendant au moins 2 minutes.

Lave el grifo durante al menos 2 minutos.



Install the aerator.

Installez l'aérateur.

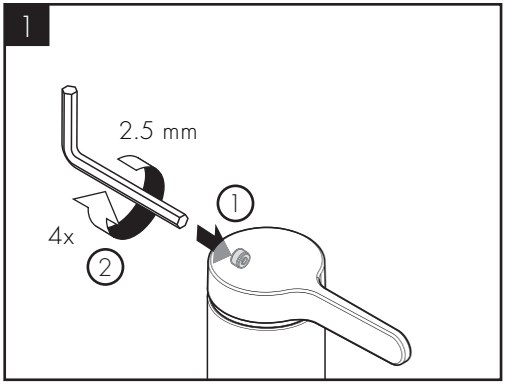
Instale el aireador.

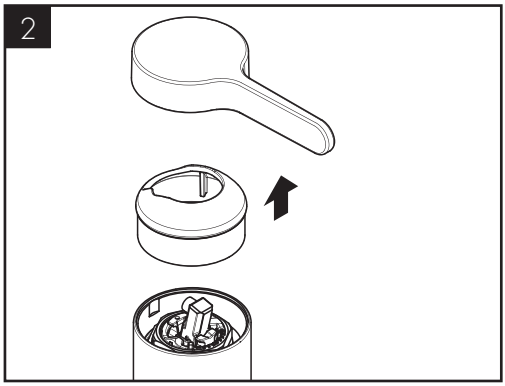
SET HOT WATER LIMITER / POSITIONNER LE LIMITEUR DE TEMPÉRATURE / AJUSTAR TOPE

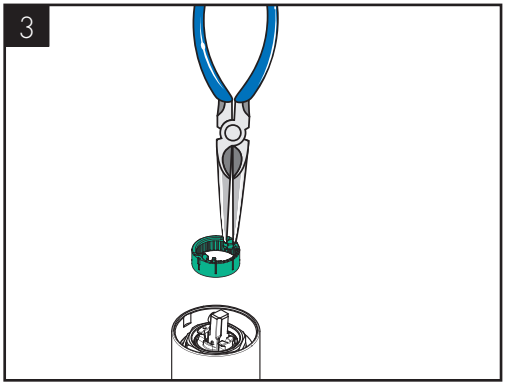


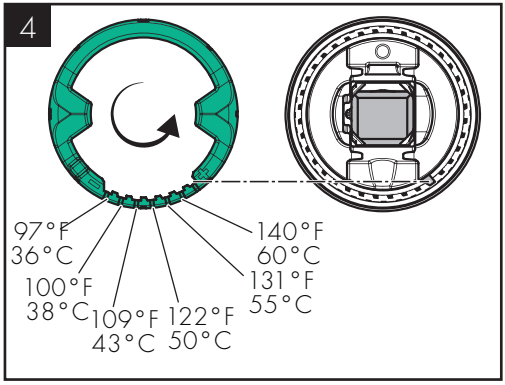


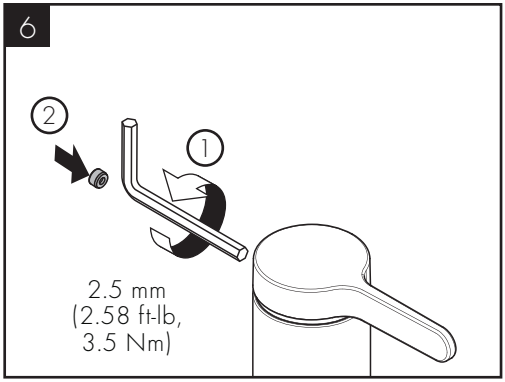


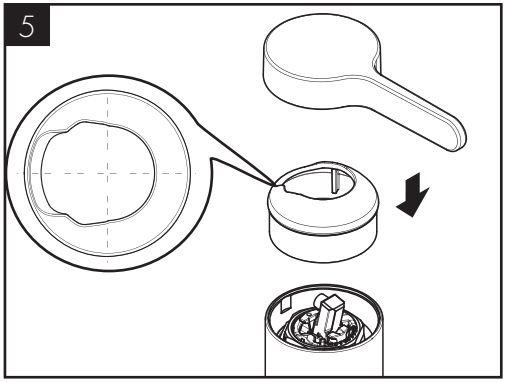






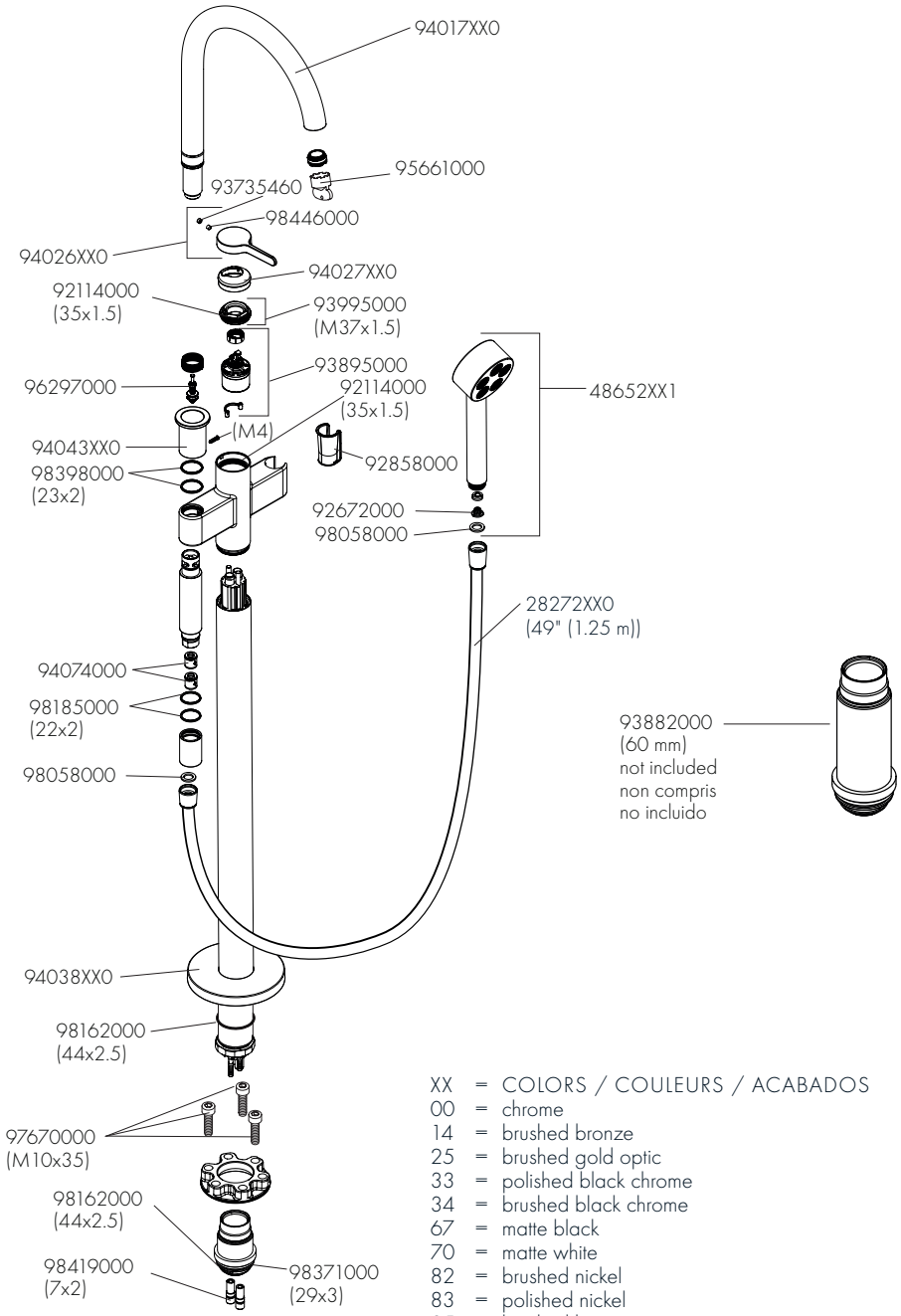






REPLACEMENT PARTS / PIÈCES DÉTACHÉES / REPUESTOS

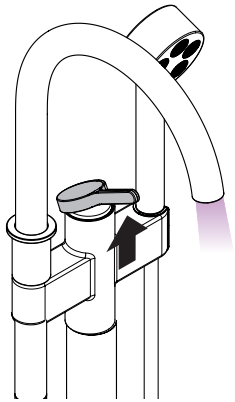
AXOR One
48441XX1



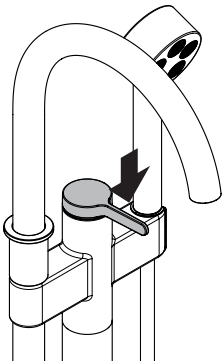
XX = COLORS / COULEURS / ACABADOS
00 = chrome
14 = brushed bronze
25 = brushed gold optic
33 = polished black chrome
34 = brushed black chrome
67 = matte black
70 = matte white
82 = brushed nickel
83 = polished nickel
95 = brushed brass
99 = polished gold optic

USER INSTRUCTIONS / INSTRUCTIONS DE SERVICE / MANEJO

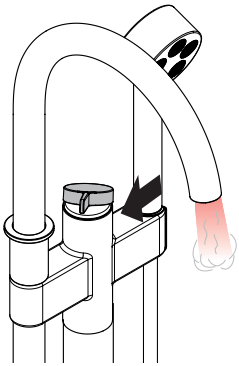
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ouvert
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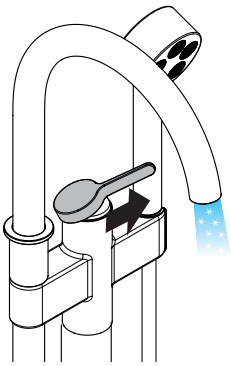
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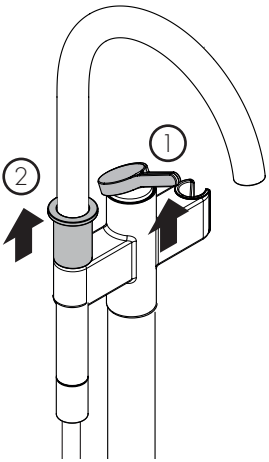


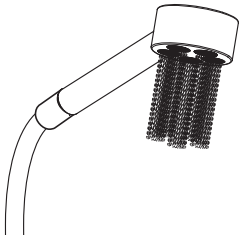
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chaud
caliente



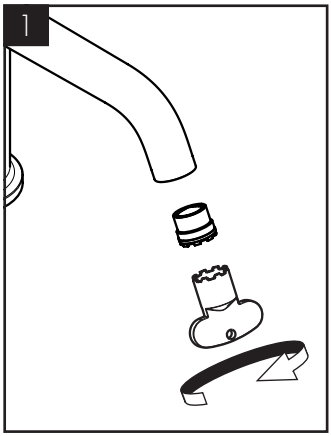
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frío

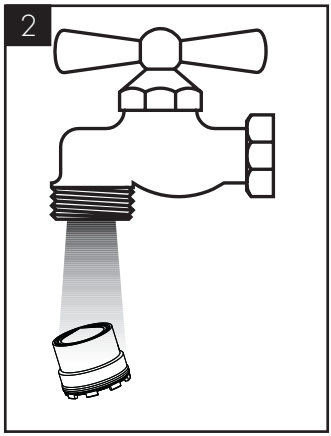


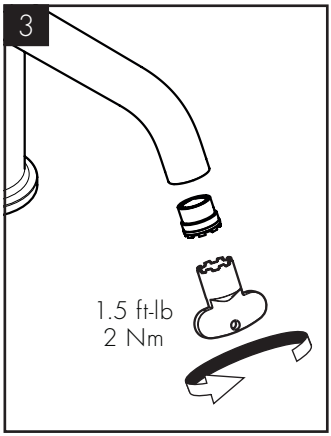


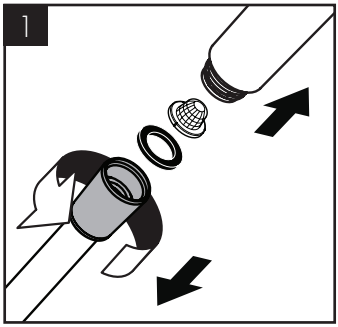


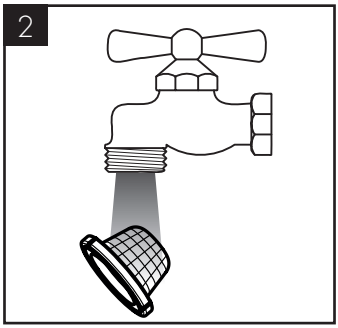
CLEANING / NETTOYAGE / LIMPIEZA

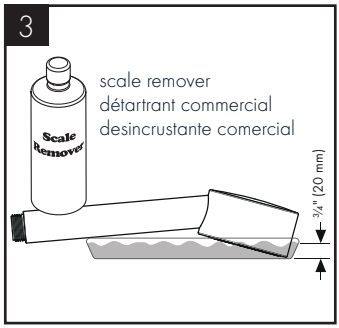


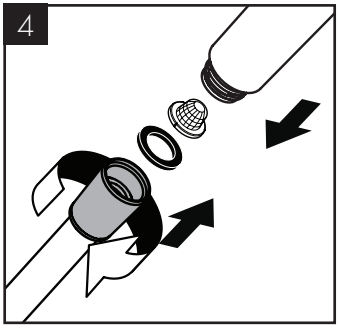


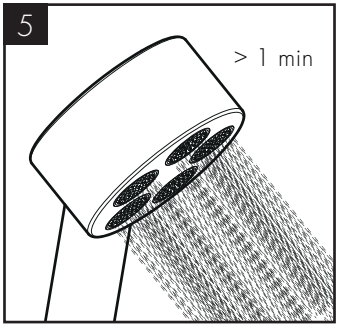


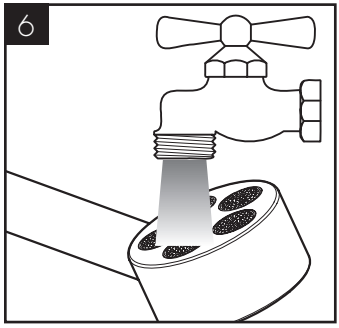


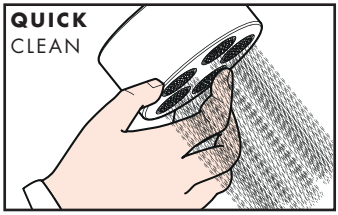




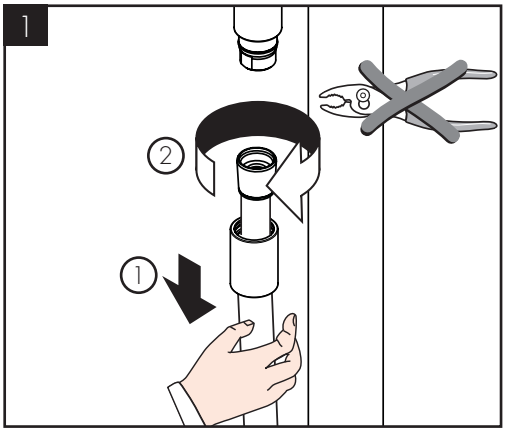


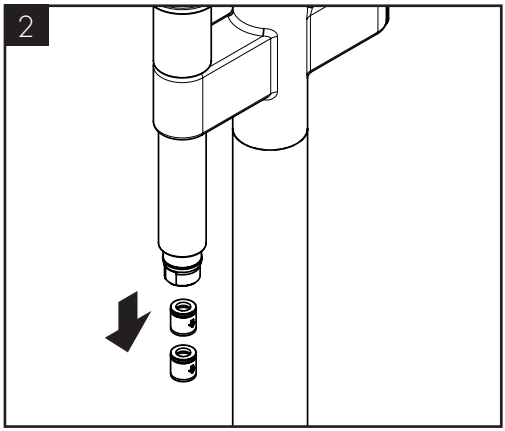


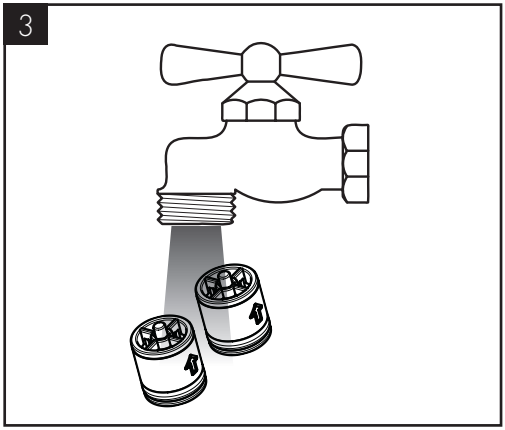


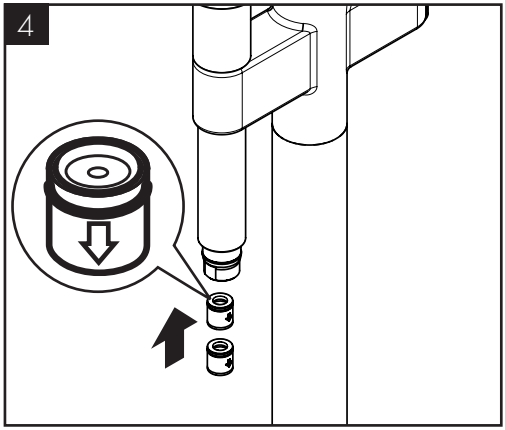


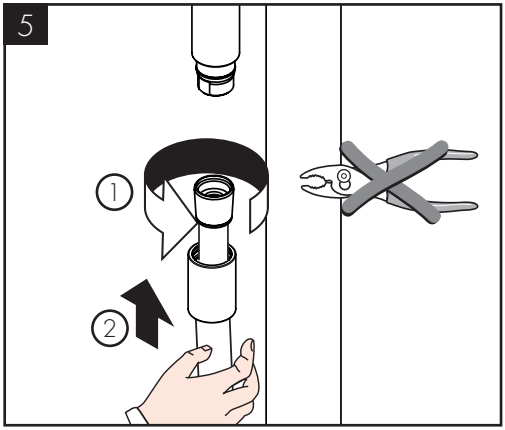
CHECK VALVE MAINTENANCE / ENTRETIEN DE LES CLAPETS ANTI-RETOUR/ MANTENIMIENTO DE LAS VÁLVULAS ANTIRRETORNOS



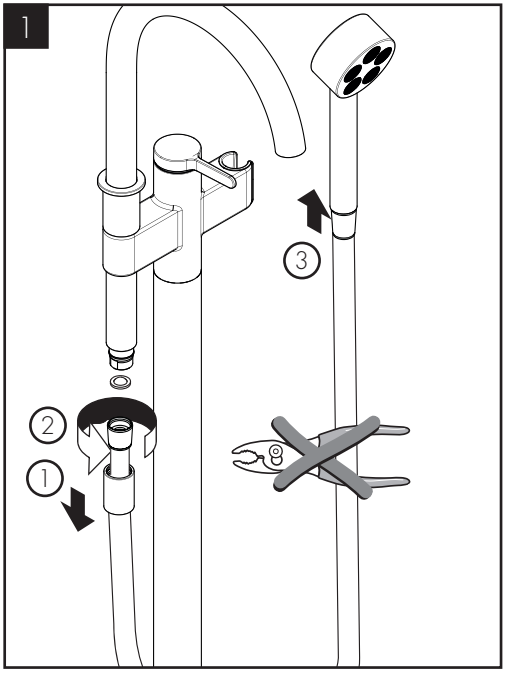


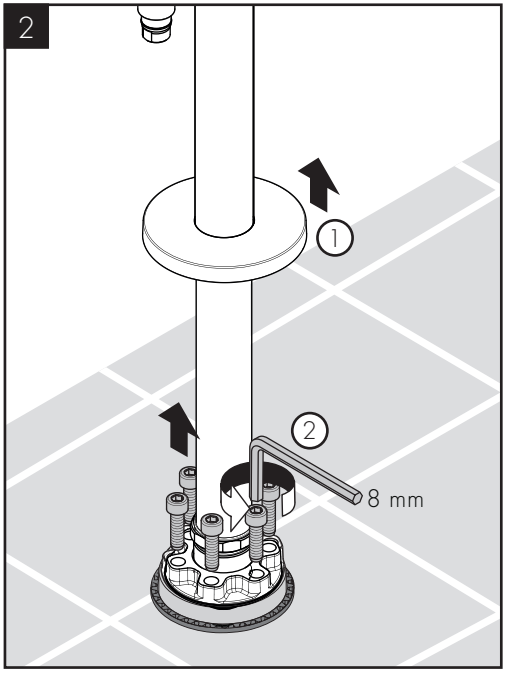


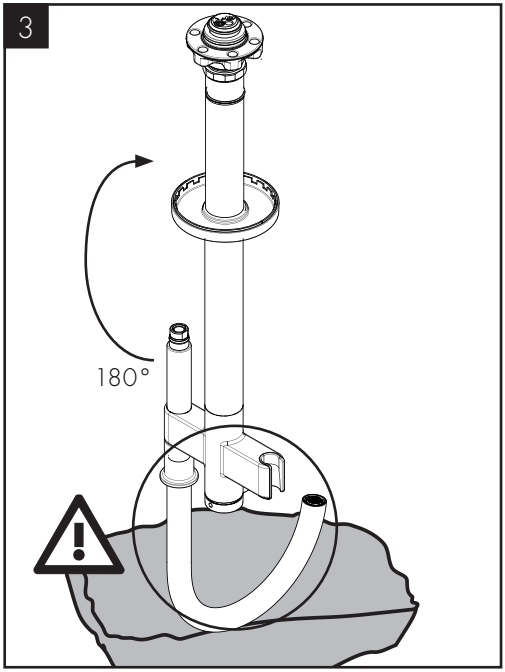


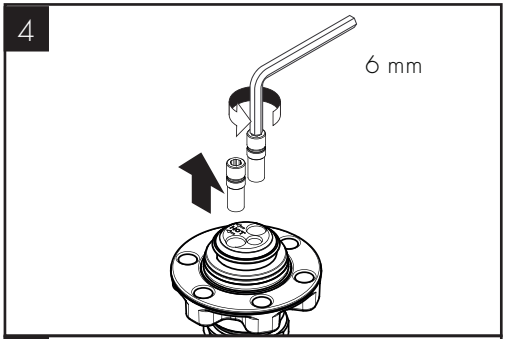


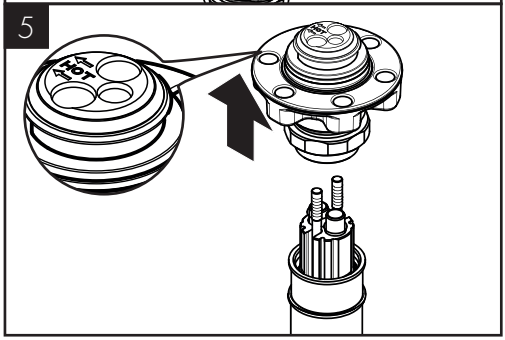
REVERSE THE FUNCTION BLOCK / MONTEZ LE BLOC DE FONCTION À 180° / GIRAR EL BLOQUE DE FUNCIÓN EN 180°

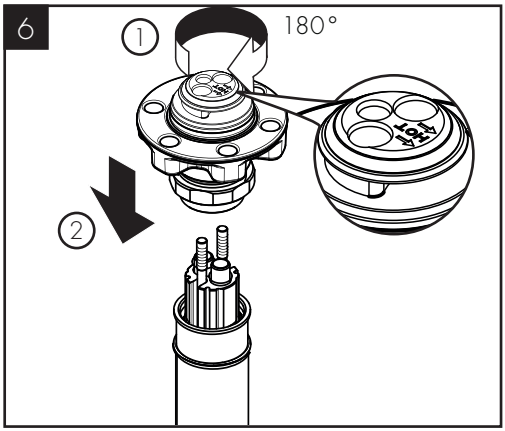


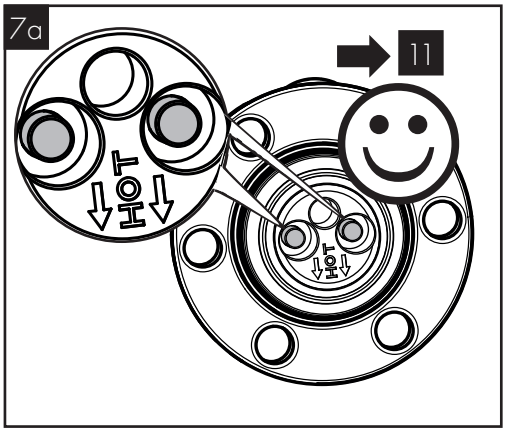


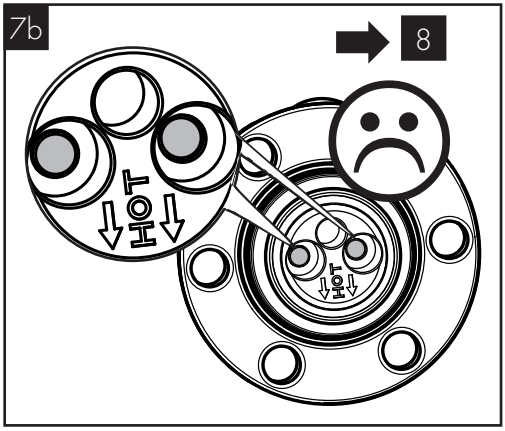


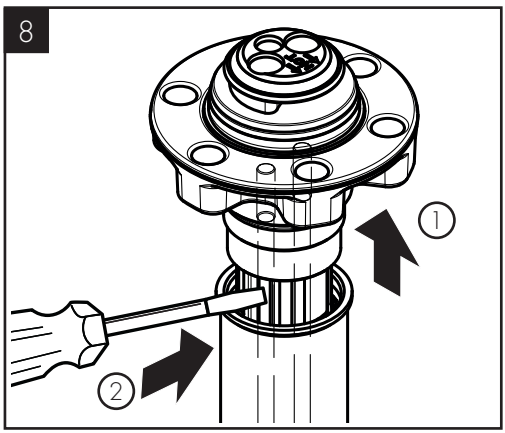


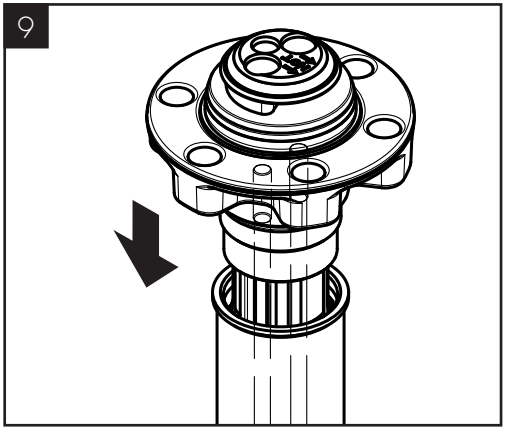


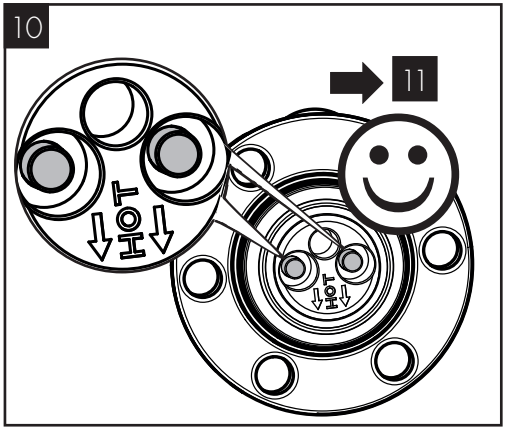

6
1
180°
2

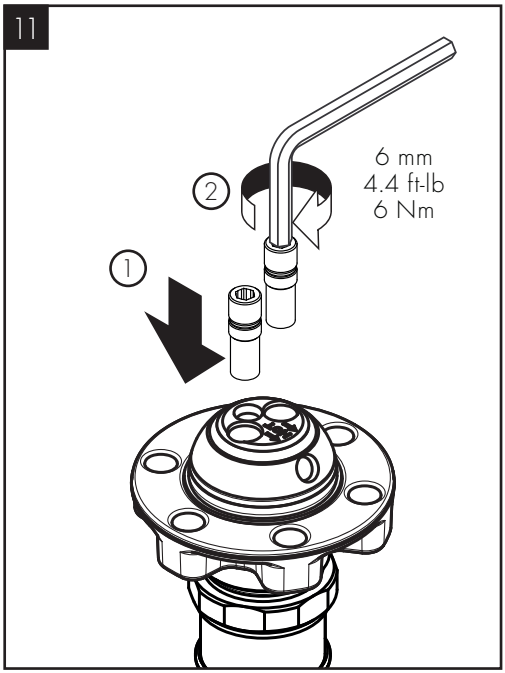

7a
11

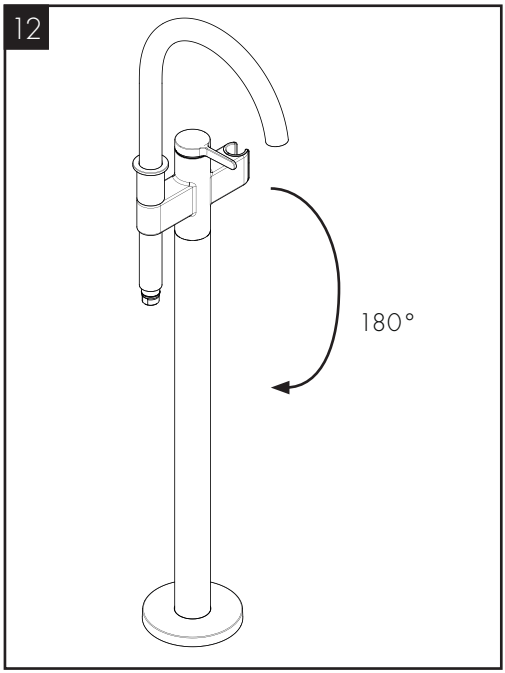

7b
8

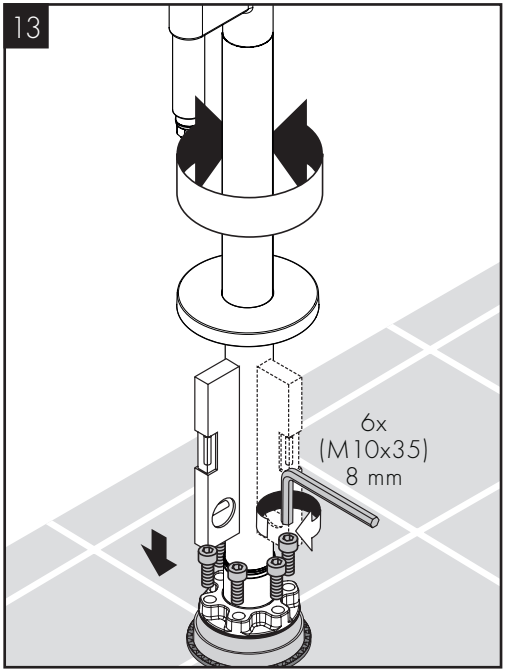

8
1
2

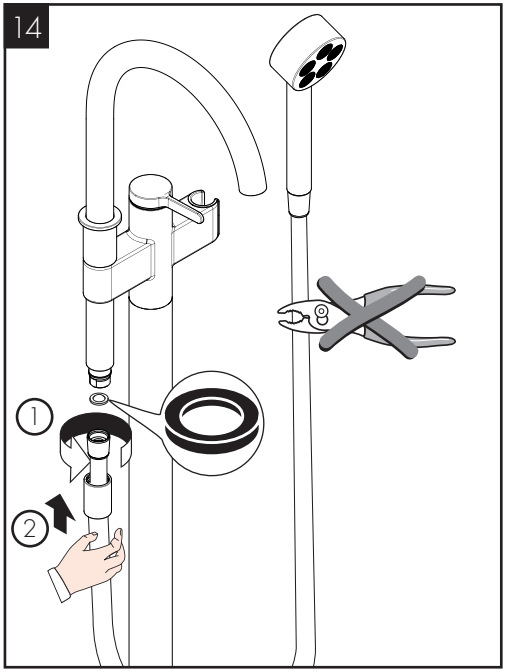

9


10
11


11
6 mm
4.4 ft-lb
6 Nm
2
1


12
180°


13
6x
(M10x35)
8 mm


14
1
2

TROUBLESHOOTING

SYMPTOM	POSSIBLE CAUSE	SOLUTION
– Water volume too low	– Handshower filter dirty	– Clean handshower filter (see page13)
– Mixing valve handle hard to turn	– Cartridge dirty or worn	– Replace cartridge.
– Water drips from spout when unit is turned off	– Cartridge dirty or worn	– Replace cartridge.
– Temperature of output water doesn't correspond with the handle setting	– Hot and cold supplies are reversed.	– Turn the function block (see page15).

DÉPANNAGE

DYSFONCTIONNEMENT	ORIGINE	SOLUTION
– Pas assez d'eau	– Filtre de douchette encrassé	– Nettoyer le joint (p.13)
– Dureté de fonctonnement	– Cartouche entartrée	– Changer la cartouche.
– Le mitigeur goutte	– Cartouche entartrée	– Changer la cartouche.
– La température à la sortie ne correspond pas à la température de réglage	– Les raccords d'eau chaude et d'eau frode ont été intervertis	– Montez le bloc de foncton à 180° (p. 15)

LOCALIZACIÓN DE FALLAS

SYMPTOM	POSSIBLE CAUSE	SOLUTION
– Sale poca agua	– Filtro de la teleducha sucio	– Limpiar filtro entre flexo y teleducha (see page13)
– Manecilla va dura	– Cartucho dañado	– Cambiar el cartucho
– Grifo pierde agua	– Cartucho dañado	– Cambiar el cartucho
– Temperatura del agua no corresponde a lo marcado	– Las conexones de agua calente y fría están cambiadas	– Girar el bloque de funciones (see page15).

CLEANING RECOMMENDATION FOR HANSGROHE PRODUCTS

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

FOR BEST RESULTS:

/ Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
/ Select a cleaning agent specifically intended for the type of product.
/ DO NOT use these types of cleaners as they will cause damage to your Hansgrohe product:
  – Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  – Abrasive cleaning powders, pads, or brushes.
  – Steam cleaners.
  – "No rinse" cleaning agents.
/ ALWAYS follow the instructions provided by the manufacturer of the cleaning agent.
/ DO NOT mix cleaning agents, unless directed by the manufacturer.
/ DO NOT spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
/ ALWAYS rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

IMPORTANT

/ Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
/ Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
/ DO NOT store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
/ DAMAGE TO THE PRODUCT CAUSED BY IMPROPER CARE OR THE USE OF IMPROPER CLEANING AGENTS IS NOT COVERED BY THE WARRANTY.
/ IF A COMPONENT OF THE PRODUCT IS DAMAGED, REPLACE IT, AS THERE IS RISK OF INJURY.

CONSEIL DE NETTOYAGE POUR LES PRODUITS HANSGROHE

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

POUR DE MEILLEURS RÉSULTATS :

/ Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
/ Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
/ N'UTILISEZ PAS ces types de nettoyants car ils peuvent endommager votre produit Hansgrohe :
  – Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  – Les poudres de nettoyage, les tampons ou les brosses abrasives.
  – Les nettoyeurs à vapeur.
  – Les produits de nettoyage « sans rinçage ».
/ NE MÉLANGEZ PAS les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
/ NE PULVÉRISEZ PAS les nettoyants directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyants par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
/ Après le nettoyage rincer abondamment à l'eau clair pour éliminer intégralement les restes de détergent.

IMPORTANT

/ Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis a ongles peuvent causer des deteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
/ Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
/ De meme, il est interdit de stocker des detergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en degagent risquent d'abimer les produits.
/ LES DOMMAGES AU PRODUIT CAUSÉS PAR UN MAUVAIS ENTRETIEN OU PAR L'UTILISATION DE PRODUITS DE NETTOYAGE INADÉQUATS NE SONT PAS COUVERTS PAR LA GARANTIE.
/ SI UN COMPOSANT DU PRODUIT EST ENDOMMAGÉ, REMPLACEZ-LE, CAR IL EXISTE UN RISQUE DE BLESSURE.

RECOMENDACIÓN DE LIMPIEZA PARA LOS PRODUCTOS DE HANSGROHE

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

PARA OBTENER MEJORES RESULTADOS:

/ Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
/ Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
/ NO use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  – Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  – Polvos, paños o cepillos de limpieza abrasivos.
  – Limpiadores a vapor
  – Agentes de limpieza "sin enjuague".
/ SIEMPRE siga las instrucciones provistas por el fabricante del agente de limpieza.
/ NO mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
/ NO rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
/ SIEMPRE enjuague su producto Hansgrohe con agua limpia y séquelo y lústrelo con un paño suave después de la limpieza.

IMPORTANTE

/ Los residuos de productos de aseo como jabon liquido, champus, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de unas pueden danar tambien los materiales. Enjuague el producto con agua limpia después de cada uso.
/ Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
/ Tampoco pueden generarse depositos de productos de limpieza o quimicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden danar los productos.
/ LOS DAÑOS QUE RESULTEN DE UN CUIDADO INADECUADO O USO DE AGENTES DE LIMPIEZA INADECUADOS NO ESTÁN CUBIERTOS POR LA GARANTÍA.
/ SI SE DAÑA UN COMPONENTE DEL PRODUCTO, REEMPLÁCELO, YA QUE EXISTE RIESGO DE LESIÓN.

HANSGROHE, INC. LIMITED WARRANTY

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/ or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed
- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800 -334- 0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800 -334- 0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

LIMITATION ON DURATION OF IMPLIED WARRANTIES: Some States do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES: Some States do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND HANSGROHE, INC. SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. HANSGROHE, INC. SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE PRODUCT RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE

OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

NOTICE TO RESIDENTS OF THE STATE OF NEW JERSEY: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800 -334- 0455.

AXOR

AXOR / Hansgrohe, Inc.
1490 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Tel. 800-334-0455
Fax 770-889-1783

axor-design.com

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